



September 7, 2021

To our valued customers,

Thank you for putting your trust in VanAn Internet over the years and allowing us to serve your internet needs. We are happy to announce that Towerstream, a leading high-speed internet service provider has acquired VanAn Internet.

For more than 20 years, Towerstream has been an industry leader and services customers in over 12 major US markets including Dallas, Houston and Fort Worth. Towerstream is committed to customer service and positive changes to the network including upgrades, improvements, and innovative services.

We realize you may have additional questions to help address concerns. Towerstream's Account Management Team is ready to help and can be reached at **866-848-5848** or via email using accountmanagement@towerstream.com.

Invoicing and billing will be migrated over to Towerstream in the upcoming months and we'll keep you notified along the way. For now, please continue using VanAn payment/invoicing portal.

To contact 24-hour technical support, contact **401-608-8204** or support@towerstream.com

To learn more about Towerstream, please visit www.towerstream.com.

Sincerely,

A handwritten signature in red ink, appearing to read "Anthony Brown".

Anthony Brown
Relationship Manager
VanAn Internet

A handwritten signature in blue ink, appearing to read "Michael Conner".

Michael Conner
Executive VP
Towerstream